



GOVERNMENT OF PUERTO RICO
PUERTO RICO TOURISM COMPANY

July 29, 2021

To all Tourism Stakeholders

Carlos Mercado
Executive Director

Re: Updated guidance for tourism businesses and travelers for the implementation of the Department of Health [Administrative Order 512](#).

Dear Tourism Industry Stakeholders,

The Secretary of Health recently signed and published [Administrative Order 2021-512](#) that dictates the health and safety measures that are applicable effective immediately.

What follows are the guidelines on the applicability of this recent [Administrative Order](#) for all tourism operations for the period beginning July 28, 2021. Note that these measures does not have an end term in sight. Changes to the existing measures will be conducted with upcoming Executive Orders or Administrative Orders from the Department of Health that will be found [HERE](#).

Use of Face Coverings or Masks for Patrons and Employees: The updated local mandate is as follows:

Patrons in Indoor Spaces: Regardless of vaccination status, all customers are required to wear a mask or face covering indoors.

Patrons in Outdoor Areas: Regardless of vaccination status, all patrons are required to wear a mask in outdoor areas where the safe distancing minimum of 6ft between customers can not be observed.

Employees: All staff members must wear a mask or face covering at all times while on duty. This mandate is applicable to all work force, regardless of the vaccination status. Masks must be worn by staff members in all business settings including indoor and outdoor spaces, back office or behind the scenes.

Destination-Wide Health & Safety Program: As a reminder, the mandatory [Health and Safety Program](#) for all tourism businesses released last July 7, 2021 is available [HERE](#).



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This upcoming Saturday, July 31st is the deadline to have completed [the acknowledgement form](#). All travel and tourism businesses must [complete the online form](#) and attest that they have read the updated guidelines and have applied the measures successfully in their businesses.

Regardless of having completed the previous acknowledgement form or having received the Health and Safety Certification, this updated acknowledgement form must be filled by all businesses before July 31, 2021.

The applicable businesses required to follow through the implementation of the [Health and Safety Program](#) are:

Bed and Breakfasts (B&B)	Alternative Lodgings	Short-Term Rentals	Hostels
Glamping Facilities	Guest Houses	Tourism Villas	Condo-Hotels
Hotels	Paradores and Posadas de Puerto Rico		Casinos
Tour Operators	Certified Tour Guides	Travel Agencies	
Excursions Wholesalers	Restaurants, bars, and nightclubs within lodging properties		
Cultural Attractions			

Passenger Arrival Requirements. The point of entry requirements and protocol have not changed with the recent Administrative Order. The protocol in place continues to be the one implemented on May 25th via [Executive Order 2021-037](#). In summary:

The completion of the [Travel Declaration Form](#) continues to be mandatory for all arriving passengers. The following are the entry requirements for the following three scenarios:

- A. **Fully vaccinated travelers** flying in from any US domestic destination are no longer required a negative PCR molecular test result within 72 hours of arrival, as long as they can prove vaccination administration. Vaccinated passengers will have the opportunity to upload their official Vaccination Card through the Travel Declaration Form portal; or
- B. **Non-vaccinated travelers** arriving from a US Domestic destination are still required to provide evidence of a pre-departure COVID-19 test taken within 72 hours of arrival. The negative result must be from a qualified SARS-CoV2 viral test; either a nucleic acid amplification test ("NAAT") or an antigen test; or
- C. **International arriving passengers**, regardless of vaccination status, are required to provide evidence of a pre-departure negative COVID-19 test taken within 72 hours of arrival as required by the CDC. The negative result must be from a qualified SARS-CoV2 viral test; either a nucleic acid amplification test ("NAAT") or an antigen test taken at an authorized center.



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One person is considered fully vaccinated two (2) weeks after the second dose was administered for the Pfizer or Moderna vaccines, or two (2) weeks after receiving the only dose of the Johnson & Johnson's Janssen vaccine.

Capacity Limitations: Current Administrative Order does not impose capacity limitations.

Operations schedule limitations: Current Administrative Order does not impose hour of operations constraints.

Short-term rentals: Legally and properly registered properties are the only properties authorized to operate.

- Short-term rental properties, duly registered and identified by their Innkeepers at the PRTC, as per Act 272-2003, are authorized to operate. For information on registration and identification visit [HERE](#). If a listing is not duly registered, it's illegally operating and is subject to fines and penalties as outlined under Act 272-2003 and Executive Order 2020- 044.
- Strict compliance of the terms established in the updated [Health and Safety Program](#) are required of all short-term rental properties.

Reporting of Suspicious or Confirmed Cases: Each employer, including owners of businesses, must immediately report suspicious and confirmed COVID-19 cases among its workforce or patrons. The business must reach out to the Department of Health via the following email address: covidpatronos@salud.pr.gov.

Questions or Additional Support: If you need support with the clarification of the Executive Orders or Administrative Orders, or with any matter regarding the [Updated Health and Safety Program](#) for all tourism businesses, please feel free to reach out to Ana Leticia Velez via: Ana.Velez@tourism.pr.gov.